

# Tab 14

Customer # 254

info  
From: info@cytodyne.com  
Sent: Thursday, November 01, 2001 4:02 AM  
To: info@cytodyne.com  
Subject: Website Response, Contact Us

Date: 11/1/01 4:02:14 AM

Name: [REDACTED]

Email Address: [REDACTED]

Comments: Yes, I would like to drop a quick note about your product. I was released from the ER about 7 hours ago with low blood pressure and my heart was acting up. I follow up Friday with more tests on my heart and blood pressure. I am a very active 23 year old that started your product about a month ago. I am very upset with the fact that the product (used correctly) has pretty much put me in a very helpless situation concerning my health. My Dr. has instructed me to follow up with the FDA and speak out against your product, and I will do so. On your bottle and your web site you make the product to be very safe, well, I am now suffering due to your lies. I would like someone to contact me, and explain to me how I can reverse the side effects I should not be having, due to the fact that I took only 2 capsules a day before exercise and that I am on a healthy diet and that I am physically active b/c I am in the military. I want some answers. Thankyou!!

CY01 00915

[REDACTED]  
My name is Kelly Conklin from Cytodyne Technologies. According to your email you recently experienced some sort of health complications. I hope you feel better now. You mentioned that our "Product" may have caused this. I'm not quite sure which product you are referring to but you requested the name of someone that could answer medical questions. You may contact one of our medical experts Dr. Carlton Colker at 203-625-9608. He may be able to help you determine what caused your problem. I wish you well and if you have any questions please feel free to contact me at [REDACTED]

Sincerely,  
Kelly Conklin